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Council Meeting Citizens Advisory Minutes for 7-26-24

Huntingdon-Bedford-Fulton Area Agency on Aging

A meeting of the Citizens Advisory Council of HBFAAA was held on 7-26-24. The meeting was called to order by President Prudence Harclerode, after the Pledge and prayer the meeting was turned over to Connie Brode, Executive Director. The minutes of the previous meeting were approved with a motion by Deb Meitrott, and 2^{nd} by Lavonne Lohr.

Lee Markosky, Dave Puskar, and Scott Roble from The Nutrition Group were guests in attendance. Lee discussed the issues The Nutrition Group (PCN) they were having in the McConnellsburg kitchen before hiring Tara as the Kitchen Manager. Tara had worked in the kitchen for several years before taking on this role. Lee apologized to the group for the prior 6 months of service from the kitchen. He felt like they were getting the kitchen back where it needed to be with the appointment of Tara as manager. Connie thanked Lee, Dave, and Scott for joining us at the meeting to update us on services.

The Agency's financial statements were distributed to the council for their review. Connie moved on to the 2024-2025 fiscal year budget. The operating budget for FY 24-25 is a little over 7 million dollars. The amount of funding we receive from the state totals a little over 3 million dollars. This amount is the same funding we have received for the last 14 years.

Connie shared the results of the consumer satisfaction surveys for the congregate meal, transportation, and in-home services. 73.2 percent of those using the transportation services were happy with the service they received. The issues with the congregate meal program were reflected in the surveys with an overall satisfaction rate of 25% with the meal program. Lee, before leaving, asked the agency to send another survey out in 6 months to see if it reflects the corrections to the meal program from their end. Looking at the in-home services surveys, half of all those served said they were "very satisfied" with the services they were receiving.

Connie announced the upcoming Senior Expos:

Judy Ward's August 1 at the Reedsville Fire Hall, Pat Stefano's September 5 in Bedford

Scam Jams are set for Huntingdon on September 24, McConnellsburg on September 25 in the AM, Saxton in the PM, and Bedford on September 26.

Bobbi Manges announced that the senior centers would contact the State Park services to get the seniors involved with educational programming. Bobbi also reported that the Farmer's Market Voucher program was a huge success and that very few vouchers are available in the three counties.

Hearing no further business before the council, the meeting was adjourned with the next Council meeting set for Friday, September 27.